

Non-Insured Health Benefits

The Non-Insured Health Benefits Program (NIHB) is the Nisga'a Nation's needs-based health benefit program that provides supplementary benefits for eligible Nisga'a people. The programs include:

- Medical Transportation (Patient Travel)
- Vision
- Medical Supplies & Equipment
- Short-term Crisis Intervention
- Mental Health Counselling
- Great West Life Cards (card orders are completed on Fridays)

Great West Life administers the following programs on behalf of the Nisga'a Nation:

- Pharmaceutical (prescription drugs)
- Dental

Please forward all dental and pharmaceutical requests directly to Great West Life at the following address:

Winnipeg Health & Dental Benefit Payment Office
PO Box 3050
Winnipeg, MB R3C 0E6

If you need to speak to Great West Life directly regarding dental or pharmaceutical benefits, please call 1-800-957-9777. Please have your Great West Life number ready when you call.

The Non-Insured Health Benefits program is located in Gitwinksihlkw. Non-Insured Health Benefits staff include:

- Sandra Stephens, NIHB/Reception Clerk
- Renee' Morven, Patient Travel Clerk
- Trina Minshall, Patient Travel Clerk
- Claudette Azak, Patient Travel Clerk
- Karen Leeson, MS&E Claims Assessor (Medical Supplies & Equipment and Vision claims)

Each Non-Insured Health Benefits request is reviewed based on policy. NIHB policy is very specific about what's warranted, and what's not warranted (Section 6: Non-Benefits). If the request is a Non-Benefit, it will not qualify for the appeals process. If you have any questions on Non-Insured Health Benefits or Non-Benefits, please contact the Gitwinksihlkw Centre at 250-633-2611 or toll free at 1-800-993-3513. Thank you.